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July 7, 2020

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report

June 2020

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed are five copies of the Arrearage Management Program monthly report for June 2020. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia C. Pimentel

Leticia Pimentel

Enclosure

cc: Docket 4651 Service List Christy Hetherington, Esq. Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

July 7, 2020

Date

Docket No. 4651 - National Grid – Arrearage Management Program Service List updated 8/13/19

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Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

0,10,711.5 222011110 00111511125	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458		4,450	4,328	4,016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94		112	116	113	66	68	983
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334.048	\$394,512	\$386,637	\$436,941	\$402,613	\$374.185	\$363,475	\$292,181		\$4,216,655
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,729,772	\$4,590,322	\$4,759,787		\$4,726,112	\$4,573,592				\$4,058,938
Average Amount to be forgiven for all participating customers	\$1,073	\$1.071	\$1,072	\$1,078	\$1.071.075	\$1,068	\$1,066	\$1,062	\$1,057	\$1,049	\$1,049	\$1,053	\$90,231
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$517,288	\$510,340		\$468,514	\$453,278	\$416,040	\$356,591	\$313,598	\$5,091,924
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$121	\$114		\$105	\$105	\$104	\$99	\$95	\$111
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,337	\$1,363	\$1,379	\$1,352	\$1,332	\$1,301	\$1,268	\$1,230	\$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85,49%	85,42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	\$3.923.761	\$3,806,166	\$3,766,438	\$4,239,023	\$5,725,051	\$6.077.133			\$6,763,718	\$5,225,676	\$4.573.639		\$4,946,414
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$233,601	\$206,539	\$299,484	\$284,308	\$254,523	\$315,008	\$225,329	\$261,996	\$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2.283	2,083	3.034	2,769	2,462	3.073	2,244	2,564	28,996
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$99	\$99	\$103	\$103	\$103	\$100	\$102	\$102
Number of Participants Receiving LIHEAP	0.00	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0.0070	136,936	23.931	185,238	169,000	\$502,218	\$192.065	\$5,979	\$2,298	\$35,983	\$3,709	\$13,640	\$1,270,997
Total Fuel Assistance Fuyments		100,000	20,001	100,200	100,000	Ψ002,210	ψ132,000	φο,στο	Ψ2,230	ψου,σου	φο,του	ψ10,040	ψ1,210,001
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ELECTRIC ONLY	 	l	I		1		1				1		
ELECTRIC ONET	lanuary	Echruary	March	April	May	lune	luke	August	Contombor	October	November	Docombor	VTD 2010
Number of Customers Active	January 2,037	February 1,984	March 1,997	April	May 2,598	June 2,697	July 2,746	August 2,764	September 2,748	October	2,347	December 2,138	YTD 2019 2,399
				2,138			2,746		2,748	2,593	2,347		3,837
Customers Newly Added to AMP Agreement	189	202	235	356 11	802	435		356		298		128	3,837 194
New Enrollments that were "transferred plans"	11	12	12		12	V	.0	23	22	23	26	14	
Customers Removed - Complete	12	10	11	5	136	109		63	73	84	48		661
Customers Removed - Defaulted	291	235	177	189	197	142		195	222	314	246	309	2,722
Customers Removed - Cancelled	36	28	39	51	67	72		89	87	86	49	51	744
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$227,349	\$280,657	\$168,156			\$276,876	\$262,582	\$219,383	\$222,847	\$2,927,773
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2,867,104		\$2,909,507	\$2,876,706	\$2,667,719	\$2,423,575	\$2,217,615	\$2,534,173
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,063	\$1,058	\$1,053	\$1,043	\$1,033	\$1,033	\$1,037	\$1,057
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$342,780		\$330,574	\$326,088	\$306,936	\$269,527	\$237,883	\$3,574,903
Average installment amoutn for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$127	\$122	\$120	\$119	\$119	\$115	\$111	\$125
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267	\$1,390	\$1,397	\$1,402	\$1,371	\$1,342	\$1,310	\$1,270	\$1,236	\$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,451,544	\$2,708,570	\$3,611,568	\$3,768,012	\$3,851,053	\$3,790,822	\$3,688,734		\$2,980,742		\$3,170,960
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$146,260	\$143,639	\$152,262	\$134,050	\$185,372			\$1,196,441	\$144,729	\$163,329	\$2,886,953
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335		1,801	1,607	1,964	1,462	1,614	18,661
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$99	\$103	\$100		\$102	\$101	\$100	\$99	\$101	\$101
Number of Participants Receiving LIHEAP	0	65	14	43	132	46		5	1	9	0	3	368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$102,149	\$37,028	\$37,897	\$3,569	\$668	\$6,934	\$0	\$2,110	\$283,689
GAS ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93		159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22		23	29	27	17		239
Total Customer Payments	\$83,114	\$79.335	\$95,243	\$106.699	\$113.855	\$118,481	\$133,745		\$97.309	\$100.893	\$72,799	\$74.793	\$1,188,881
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,428,044	\$1,809,119	\$1,892,683	\$1.884.937	\$1,816,605		\$1,544,338			\$1,524,765
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,074	\$1,075	\$1,078	\$1,077	\$1,080	\$1,078	\$1,080	\$1,083	\$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$179,887	\$167,560	\$155,133	\$137,941	\$127,190	\$109,104	\$87,063	\$75,715	\$1,517,141
		\$97	\$107	\$105	\$107	\$95,015	\$89	\$82	\$90	\$76	\$69	\$66	\$8,000
Average installment amount for all RLAMP customers				1.138	\$1,254	\$1,311	\$1.343	\$1.319	\$1,313	\$1,285	\$1,263	\$1,220	\$1,241
Average installment amount for all RI AMP customers Average arrears balance not yet forgiven	\$96 1 169		1 135						دان, ا ب				
Average arrears balance not yet forgiven	1,169	1,137	1,135 73,90%				87 01%	85 77%	84 22%				80 24%
Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance	1,169 75.50%	1,137 74.06%	73.90%	75.48%	84.18%	87.87%	87.91% \$2.346.776	85.77% \$2.224.572	84.22% \$2.074.985	81.17%	78.10%	74.73%	80.24% \$1.775.454
Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding	1,169 75.50% \$1,288,181	1,137 74.06% \$1,268,167	73.90% \$1,315,893	75.48% \$1,530,453	84.18% \$2,113,483	87.87% \$2,309,141	\$2,346,776	\$2,224,572	\$2,074,985	81.17% \$1,841,606	78.10% \$1,592,897	74.73% \$1,399,288	\$1,775,454
Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period	1,169 75.50% \$1,288,181 \$74,805	1,137 74.06% \$1,268,167 \$76,277	73.90% \$1,315,893 \$76,574	75.48% \$1,530,453 \$82,251	84.18% \$2,113,483 \$81,339	87.87% \$2,309,141 \$72,489	\$2,346,776 \$114,112	\$2,224,572 \$101,394	\$2,074,985 \$91,796	81.17% \$1,841,606 \$118,567	78.10% \$1,592,897 \$80,599	74.73% \$1,399,288 \$98,667	\$1,775,454 \$1,068,869
Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count)	1,169 75.50% \$1,288,181 \$74,805 707	1,137 74.06% \$1,268,167 \$76,277 713	73.90% \$1,315,893 \$76,574 742	75.48% \$1,530,453 \$82,251 829	84.18% \$2,113,483 \$81,339 801	87.87% \$2,309,141 \$72,489 748	\$2,346,776 \$114,112 1,131	\$2,224,572 \$101,394 968	\$2,074,985 \$91,796 855	81.17% \$1,841,606 \$118,567 1,109	78.10% \$1,592,897 \$80,599 782	74.73% \$1,399,288 \$98,667 950	\$1,775,454 \$1,068,869 10,335
Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count) Average Monthly Forgiveness Credit	1,169 75.50% \$1,288,181 \$74,805	1,137 74.06% \$1,268,167 \$76,277 713 \$107	73.90% \$1,315,893 \$76,574 742 \$103	75.48% \$1,530,453 \$82,251 829 \$99	84.18% \$2,113,483 \$81,339 801 \$102	87.87% \$2,309,141 \$72,489 748 \$97	\$2,346,776 \$114,112 1,131 \$101	\$2,224,572 \$101,394	\$2,074,985 \$91,796	81.17% \$1,841,606 \$118,567 1,109 \$107	78.10% \$1,592,897 \$80,599	74.73% \$1,399,288 \$98,667 950 \$104	\$1,775,454 \$1,068,869 10,335 \$103
Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count) Average Monthly Forgiveness Credit Number of Participants Receiving LIHEAP	1,169 75.50% \$1,288,181 \$74,805 707 \$106	1,137 74.06% \$1,268,167 \$76,277 713 \$107	73.90% \$1,315,893 \$76,574 742 \$103 17	75.48% \$1,530,453 \$82,251 829 \$99 186	84.18% \$2,113,483 \$81,339 801 \$102 84	87.87% \$2,309,141 \$72,489 748 \$97 564	\$2,346,776 \$114,112 1,131 \$101 195	\$2,224,572 \$101,394 968 \$105 3	\$2,074,985 \$91,796 855 \$107 2	81.17% \$1,841,606 \$118,567 1,109 \$107 38	78.10% \$1,592,897 \$80,599 782 \$103	74.73% \$1,399,288 \$98,667 950 \$104	\$1,775,454 \$1,068,869 10,335 \$103 1222
Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count) Average Monthly Forgiveness Credit Number of Participants Receiving LHEAP Percentage of Participants Receiving LHEAP	1,169 75.50% \$1,288,181 \$74,805 707 \$106 0	1,137 74.06% \$1,268,167 \$76,277 713 \$107 112	73.90% \$1,315,893 \$76,574 742 \$103 17 1.46%	75.48% \$1,530,453 \$82,251 829 \$99 186 14.06%	84.18% \$2,113,483 \$81,339 801 \$102 84 4.98%	87.87% \$2,309,141 \$72,489 748 \$97 564 32.02%	\$2,346,776 \$114,112 1,131 \$101 195 11.13%	\$2,224,572 \$101,394 968 \$105 3 0.17%	\$2,074,985 \$91,796 855 \$107 2 0.12%	81.17% \$1,841,606 \$118,567 1,109 \$107 38 2.65%	78.10% \$1,592,897 \$80,599 782 \$103 5 0.39%	74.73% \$1,399,288 \$98,667 950 \$104 16 1.39%	\$1,775,454 \$1,068,869 10,335 \$103 1222 6.53%
Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count) Average Monthly Forgiveness Credit Number of Participants Receiving LIHEAP	1,169 75.50% \$1,288,181 \$74,805 707 \$106	1,137 74.06% \$1,268,167 \$76,277 713 \$107	73.90% \$1,315,893 \$76,574 742 \$103 17	75.48% \$1,530,453 \$82,251 829 \$99 186	84.18% \$2,113,483 \$81,339 801 \$102 84	87.87% \$2,309,141 \$72,489 748 \$97 564	\$2,346,776 \$114,112 1,131 \$101 195 11.13%	\$2,224,572 \$101,394 968 \$105 3	\$2,074,985 \$91,796 855 \$107 2	81.17% \$1,841,606 \$118,567 1,109 \$107 38	78.10% \$1,592,897 \$80,599 782 \$103	74.73% \$1,399,288 \$98,667 950 \$104	\$1,775,454 \$1,068,869 10,335 \$103 1222

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,089	2,866	2,811	2,772									2,758
Customers Newly Added to AMP Agreement	244	237	215	135	196	457							1,484
New Enrollments that were "transferred plans"	26	7	16	10	8	16						1	83
Customers Removed - Complete	57	75	111	125	242	207							817
Customers Removed - Defaulted	369	305	164	30									1,351
Customers Removed - Cancelled	52	46	42	27									231
Total Customer Payments	\$ 261,536.60			\$ 227,193.48									\$1,419,715.94
Total Amount to be Forgiven For All Participating Customers	\$ 3,244,912.08	\$ 3,035,013.36	\$ 2,965,498.08	\$ 2,911,957.56									\$ 2,899,290.58
Average Amount to be forgiven for all participating customers	\$ 1,050.47	\$ 1,058.97	\$ 1,054.96	\$ 1,050.48		\$ 1,050.11						<u> </u>	\$1,051.25
Total installment amount for all RI AMP customers	\$ 291,721.24				\$ 283,274.84								\$1,693,159.00
Average installment amount for all RI AMP customers	\$ 94.43	\$ 96.17	\$ 102.04	\$ 105.00						1			\$102.74
Average arrears balance not yet forgiven	\$ 1,193.51	\$ 1,217.64	\$ 1,202.40	\$ 1,180.46		\$ 1,349.63				1			\$ 1,225.30
Average arrearage balance as a percentage of the total balance	73.13%	72.14% \$ 3,489,756.39	71.39% \$ 3,379,972.96	70.88% \$ 3,272,236.35	73.72%	79.58%							73.47%
Total Amount of Arrears Outstanding	\$ 3,686,780.76 \$ 230,961.67	\$ 209,126.60	\$ 216,512.36		\$ 3,112,230.51 \$ 155,736.07					1			\$ 1,134,481.02
Forgiveness Credits Applied during the reporting period	2,236		2,225	1,782	1,601	1,587				1			11,50
Total Forgiveness Credits (count) Average Monthly Forgiveness Credit	\$ 103.29	2,072 \$ 100.92	\$ 97.30	\$ 95.66		\$ 95.57		1		1	1	+	\$ 98.34
Number of Participants Receiving LIHEAP	72	395	\$ 97.30 42	39		φ 95.5 <i>1</i>		1		1	1	+	631
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%		1		1	1	+	3.719
Total Fuel Assistance Payments	\$ 62,083.00	\$ 327.906.02	\$ 34,026.00	\$ 32,769.00	\$ 61,364.00	\$ 7.290.00						+	\$525,438.0
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	1					-		 	1	1	1	+	
ELECTRIC ONLY	†				1	1		L	1		1	1	
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,011	1,867	1,852	1,844		1,674		- J					1,830
Customers Newly Added to AMP Agreement	163	164	149	95									1,012
New Enrollments that were "transferred plans"	16	5	12			12			1		1		59
Customers Removed - Complete	35	41	65	76									484
Customers Removed - Defaulted	246	215	103	20									895
Customers Removed - Cancelled	39	34	30	21									177
Total Customer Payments	\$ 200.069.93	\$ 179,984.69	\$ 182.036.23	\$ 174,911,46	\$ 176,445,85	\$ 169,987,14							\$1,083,435.30
Total Amount to be Forgiven For All Participating Customers	\$ 2.065,996,80	\$ 1,929,624.60			\$ 1,757,125.92							1	\$1,874,753.20
Average Amount to be forgiven for all participating customers	\$ 1,027.34	\$ 1,033.54	\$ 1,026.04	\$ 1,022.65								1	\$1,024.04
Total installment amount for all RI AMP customers	\$ 217,878.34	\$ 208,932.77	\$ 217,114.72	\$ 222,248.32	\$ 217,050.36	\$ 202,051.95						1	\$1,285,276.46
Average installment amoutn for all RI AMP customers	\$ 108.34	\$ 111.90	\$ 117.23	\$ 120.52	\$ 125.17	\$ 120.70						1	\$117.31
Average arrears balance not yet forgiven	\$ 1,186.26	\$ 1,212.11	\$ 1,195.67	\$ 1,165.92	\$ 1,182.69	\$ 1,334.19						1	\$1,212.81
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%						1	73.70%
Total Amount of Arrears Outstanding	\$ 2,385,580.88	\$ 2,263,019.06	\$ 2,214,381.43	\$ 2,149,966.04	\$ 2,050,795.71	\$ 2,233,434.99							\$2,216,196.35
Forgiveness Credits Applied during the reporting period	\$ 146,310.11	\$ 135,480.91		\$ 111,823.70		\$ 99,734.66							\$732,450.78
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087							7,586
Average Monthly Forgiveness Credit	\$ 102.60	\$ 100.20	\$ 94.96	\$ 93.18									\$96.23
Number of Participants Receiving LIHEAP	39	89	9	5	12								158
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%									1.32%
Total Fuel Assistance Payments	\$ 36,213.00	\$ 74,091.02	\$ 7,121.00	\$ 4,584.00	\$ 10,793.00	\$ 3,575.00						<u> </u>	\$136,377.02
GAS ONLY						1				l		<u> </u>	l
GAS ONL!	January	February	March	April	May	June	July	August	September	October	Nevember	December	YTD 2019
Number of Customers Active	1,078	999	959	928				August	September	October	November	December	927
Customers Newly Added to AMP Agreement	81	73	66	40								+	472
New Enrollments that were "transferred plans"	10	73	4	40	3								24
Customers Removed - Complete	22	34	46	49	Ŭ			1		1	1	+	333
Customers Removed - Defaulted	123	90	61	10								+	456
Customers Removed - Cancelled	13	12	12	6	4	7						+	54
Total Customer Payments	\$ 61,466,67	\$ 59.886.31	\$ 59,682.14	\$ 52,282.02	\$ 53,141.84	\$ 49.821.66				1	1	+	\$336,280.64
Total Amount to be Forgiven For All Participating Customers	\$ 1,178,915.28		\$ 1,065,258.96		\$ 928,417.56							+	\$1,024,537.38
Average Amount to be forgiven for all participating customers	\$ 1,093.61	\$ 1,106.49	\$ 1,110.80			\$ 1,113.68		 	1	1	1	+	\$1,105.50
Total installment amount for all RI AMP customers	\$ 73,842.90	\$ 66,700,49		\$ 68.813.24		\$ 62.569.73		1	1	1	1		\$407,882.54
Average installment amount for all RI AMP customers	\$ 68.49	\$ 66.76	\$ 72.71				1		1		1		\$73.90
Average arrears balance not yet forgiven	\$ 1,207.04	\$ 1,227.96	\$ 1,215.42	\$ 1,209.34		\$ 1,383.77	İ		İ	1	İ	1	\$ 1,250.69
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	İ	İ	İ	İ	İ	1	73.07%
Total Amount of Arrears Outstanding	\$ 1,301,199.88				\$ 1,061,434.80				1	İ	1		\$ 1,154,125.13
Forgiveness Credits Applied during the reporting period	\$ 84,651.56		\$ 79,384.53	\$ 58,647.52					İ	İ	İ	1	\$ 402,030.24
Total Forgiveness Credits (count)	810	720	781	582	524	500			İ	İ	İ	1	3,91
Average Monthly Forgiveness Credit	\$ 104.50	\$ 102.28	\$ 101.64	\$ 100.76						1	1		\$ 102.61
Number of Participants Receiving LIHEAP	33	306	33	34	62	5			1		1	1	473
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%			1		1	1	8.14%
Total Fuel Assistance Payments	\$ 25,870.00	\$ 253,815.00	\$ 26,905.00	\$ 28,185.00	\$ 50,571.00	\$ 3,715.00							\$ 389,061.00
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